Certificate

Awarded to

IBA CZ, s.r.o.

Delivery Center Praha and headquarters: Praha 5, Radlická 751/113e, PSČ 158 00
Delivery Center Brno: Brno, Křenová 72, PSČ 602 00
Delivery Center Ostrava: Na Rovince 879, CT Office D, 720 00 Ostrava
Czech Republic

Bureau Veritas certifies that the IT Service Management System
of the above organisation has been audited and found to be in accordance
with the requirements of the management system standard detailed below:

Standard

ČSN ISO/IEC 20000-1:2012

Scope of supply
(The scope of supply is the same for head office and each site)

IT SERVICE MANAGEMENT SYSTEM FOR SUPPORT
AND DEVELOPMENT OF DELIVERED SOFTWARE SOLUTIONS

Original Approval Date: **14**th **OCTOBER 2011**

Recertification Cycle Start Date: **12**th **NOVEMBER 2018**
Recertification Cycle End Date: **11**th **NOVEMBER 2021**

Subject to the continued satisfactory operation of the organisation's Management System, this certificate is valid
until: **2**nd **AUGUST 2021**
To check this certificate validity please call: **+420 210 088 215**
Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be
obtained by consulting the organisation.

Version 1, Revision Date: **12**th **NOVEMBER 2018**

Certificate Number: **CZ007636-1**

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